

CONTACT INFORMATION

Email: zungusiphindiwe@gmail.com

Location: Durban, South Africa

PROFESSIONAL SUMMARY

Adaptable and eager to apply my skills in a dynamic work environment while continuously developing new knowledge. Passionate about customer service, with a strong problem-solving mindset and the ability to navigate diverse working systems and environments. Confident in my capacity to learn new concepts quickly and apply them diligently to my role.

EDUCATION

University of South Africa (UNISA)

Advanced Project Management - Course

2024 – Present

University of Cape Town (UCT)

Data Analytics - Course

2024 – 2025

George Campbell School of Technology

National Senior Certificate – Matric

2014 – 2018

- **Subjects:** English HL (77%), IsiZulu FAL (87%), Mathematics (75%), Life Orientation (78%), Electrical Technology (Digital Systems) (76%), Engineering Graphic Design (59%), Physical Science (79%)
 - **Leadership & Achievements:**
 - Prefect (2018)
 - *The Campbell Cup* – Public Speaking
 - *Murray Sack Award* – Most Dedicated Prefect
 - Academic Full Colours (2018)
 - Merit Certificate in Debating
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CERTIFICATIONS & SKILLS

- Strong problem-solving and analytical skills
 - Effective communication and public speaking
 - Leadership and teamwork abilities
 - Adaptability in diverse work environments
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